



# M. B. Control & Systems Pvt. Ltd.

CIN : U67120WB1980PTC033012

PAN : AABCM7980K

GST NO. : 19AABCM7980K1ZU

Registered & Corporate Office

31/1, Ahipukur Road, Kolkata, West Bengal 700019 | +91 98313 30473, 98312 06454

Innovative Electronics For You

info@mbcontrol.com | www.mbcontrol.com



ISO 9001:2015

Certificate No: Q-205022100105

## Warranty and Liability Policy

These Warranty Terms and Conditions ("Warranty") outline the terms under which M.B. Control & Systems Pvt. Ltd. ("MBCS") provides warranty coverage for its products to the Purchaser ("Customer"). By Purchasing and using MBCS' products, the Customer agrees to abide by these Terms and Conditions.

### Warranty Coverage:

MBCS Warrants that all goods manufactured by it under the MBMet Brand Name to be free from defects in materials or workmanship for a period of 2 Years (24 Months) from the date of invoice in the case of new goods, unless specifically stated otherwise. If a special sales contract including Warranty has been decided between MBCS and Customer, that will take precedence over this policy.

If the product is repaired free of charge under the warranty, the original warranty period will not be extended or reduced.

In case of chargeable repair after the Warranty period, MBCS warrants that its products will be free from defects in materials and workmanship under normal use for a period of 6 months for the parts subject to repair.

### Exclusions:

This Warranty does not cover:

- Damages caused by Transportation or Movement.
- Damage resulting from misuse, abuse, accident, neglect, or proper installation.
- Damage caused due to Abnormal Voltage, Lightning Strike, Electronic Surges, Electrical over Stress.
- Damage caused by unauthorized repairs or modifications.
- Normal Wear & Tear, Cosmetic Damage or Damage due to environmental factors, caused by Animals.
- Damage caused by improper maintenance (cleaning, checking, etc.)
- Malfunctions or damage consecutively caused by Third Party devices or softwares used in combination.
- Products manufactured by third-party manufacturers and resold by M.B. Control & Systems Pvt. Ltd. are warranted only to the extent of the warranty provided by the original manufacturer.
- Calibration or Re-Calibration of the product.
- Products with removed or altered serial numbers or identification labels.

### Limitation of Liability:

- To the extent permitted by law, MBCS' liability under this Warranty is limited to the cost of repairing or replacing the defective product.
- MBCS is not liable for any incidental, consequential, or indirect damages arising from the use or inability to use the products such as personal injury, consequential damages, loss of business profits, business interruption, loss of business information, and other monetary losses that pertain to the Customer or to Third Parties.